

SPECIAL TERMS OF SUPPLY CONTRACT FOR CUSTOMERS REGISTERED IN THE ELECTRICITY PRODUCT



Special Terms governing the Contract, shall mean the terms included in the Application and the Contract (General terms) as well as the following terms related to the selection by the Customer of the PPC **myHome Enter** product, which supersede any opposite general terms:

1. Contract Duration

The duration of the Contract is 12 months as from the date on which the Supplier PPC S.A. starts representing the Meter of the Customer's installation, as regards new customers, or from the date of activation of the Contract for an active supply which is already represented by the Supplier PPC S.A.

2. Special Pricing Terms

2.1 The electricity supply charges are based on the Pricelist of the Supplier PPC, as attached to the Special Terms and posted on the website www.dei.gr.

2.2 Throughout the entire duration of the Contract, the customer shall receive a 2% discount on the supply charges, as long as he/she has an active standing bank order for electricity bill payment.

2.3 During the present Contract term for the product PPC **myHome Enter**, apart from the abovementioned discount on the supply charges, an additional discount of 5% is also applied for timely payment of electricity bills, the "Consistency Reward", (after deducting any promotional or other discounts as described in the Special Terms), for as long as the discount is valid, as described in detail and specified on the Supplier's website. The Consistency Reward will be valid until the Supplier announces its amendment or termination.

3. Contract Termination

Notwithstanding those provided for in Article 8 of the General Terms of Supply, in case the Customer terminates the Contract or, according to Article 18 of the General Terms, moves to a product without a duration commitment prior to the expiration of the 12-month term from the date of activation of the product or from the date on which the supplier PPC S.A. started representing the Customer's installation meter for new customers, he/she will be charged, depending on the period that he/she remained registered in the above product, with the amount set out in the Table below, which upon termination of the Contract or the transition to a product without duration commitment will become immediately due and payable.

Contract term	From month 1 to month 3	From month 4 to month 6	From month 7 to month 9	From month 10 to month 12
Amount charged (in €)	100	65	30	0

During the Art. 138 of Law 4951/2022 being in force, in case of contract termination or change supply tariff, the provisions of the previous paragraph are not applied.

The customer will not be charged with any of the above amount in case of Contract Termination or Conclusion of a new Contract with PPC after the expiry of the Program and during the year of renewal of the Contract, pursuant to Special Term 5.

4. Billed Energy

In case the Customer selects to receive the monthly bill, the amounts shall be invoiced by the Supplier PPC S.A. for the quantities of electricity supplied to the Customer on a monthly basis, taking into account the history of customer's consumptions during the corresponding period of the previous year, so as to correspond as accurately as possible to actual consumption and will be settled based on the quantities of electricity resulting from meter readings on a 4-month basis or on any other time basis, in accordance with those provided for in the applicable legislation. In particular and pursuant to those mentioned above, in case of monthly bill, within a 4-month period three (3) Estimated bills and one (1) Actual bill will be issued, as long as meter readings are made available by the Distribution Network Operator.

5. Contract Renewal

5.1 After the expiry of the initial duration of twelve (12) months and pursuant to Article 5 of the General Terms of the Contract for Residential or Non-Residential Customers with supply capacity of up to 25 kVA, the Contract will be automatically renewed annually and the tariff **ΔEH myHomeOpen** as published and in force each time as well as the General and Special Terms for this product as published and in force shall be applied, with the exception of any promotional discounts.

5.2 The Customer will be notified of the forthcoming expiry of the Contract by notification in a special field of the electricity bill or via email, which will refer to the Supplier's website for more information; at the same time the Customer will be reminded of his/her right to terminate the Contract, pursuant to Article 8 of the General Terms of Supply for Residential or Non-Residential Customers with supply capacity of up to 25 kVA.