



Special Terms governing the Supply Contract shall be the following terms which are related to the selection by the Customer of the **product PPC myBusiness4All+**, which is aimed at **professionals and businesses**, these Special Terms apply together with the General Terms and the Terms included in the Supply Application, as provided for in the Electricity Supply Code to Customers (Government Gazette vol. B' no 832/2013, hereinafter referred to as "ESC").

### 1. Duration of the Contract

The duration of the Contract shall be twelve (12) months as from the date of commencement of representation of the Meter of the Customer's installation by the Supplier for new customers or from the date of activation of the product for an active supply, which is already represented by the Supplier PPC S.A.

### 2. Special Billing Terms of Supply Charges

2.1 Without prejudice to article 138 of Law 4951/2022, on the basis of which the State adopted exceptional measures of limited duration to subsidize electricity bills due to the energy crisis, as well as to the relevant legislation in force from time to time, including the relevant regulatory acts and any guidelines of the competent Authorities, the charges for the supply of electricity are based on the Price List attached to the Special Terms of the Supplier PPC S.A., as in force and posted on the website [www.dei.gr](http://www.dei.gr).

2.2 Throughout the duration of the Contract, the Customer shall receive a 2% discount on the supply charges, provided that the Customer has an active standing order for payment of the Electricity Bill through a bank account.

### 3. Contract Termination

In case of termination of the Contract based on the provisions of the relevant article of the General Terms of this Contract, after the notification referred to in paragraph 5.2 of these Special Terms and provided that the legal effects of the termination become effective after the expiry of the initial term, for the energy consumption made during the period from the day following the date of expiry of the term of this Contract until the date of termination of the representation by the Supplier, the Customer shall be billed in accordance with the provisions of paragraph 5.1. of these Special Terms.

## 4. Energy Billing

In case the Customer for whom meter readings are taken every four months opts for the monthly bill, billing will be carried out by the Supplier for the quantities of electricity supplied to the Customer on a monthly basis (calendar days), taking into account as far as possible the history of the Customer's consumption during the corresponding consumption period of the previous year, as this is derived from the records of the Supplier's database and from the records of the relevant meter readings of the Network Operator, so as to reflect as accurately as possible the actual consumptions of the Customer. The supply charges will be settled based on the actually consumed quantities of electricity resulting from meter readings on a 4-month basis or on any other time basis, in accordance with those provided for in the legislation in force from time to time. Specifically, pursuant to those mentioned above, in case of monthly billing, within a 4-month period three (3) Estimated bills and one (1) Actual bill will be issued, as long as the required meter readings are made available by the Network Operator.

## 5. Contract Renewal

5.1 After the expiry of the initial term of the Contract, which is set in accordance with Article 1 of these Special Terms to twelve (12) months, and provided that the right of termination pursuant to Article 8 of the General Terms has not been exercised, the Contract shall be automatically renewed on an annual basis and the current variable rate tariff of the Product **PPC myBusinessOpen** as published and posted on the website [www.dei.gr](http://www.dei.gr) as well as the published General and Special Terms applicable to the said Product shall apply.

5.2 The Customer shall be informed about the upcoming termination of the Contract through a notification in a special field of the Electricity Bill or, if the Customer has consented and provided his/her contact details to the Supplier, through an e-mail or through any other appropriate means of communication, including but not limited to digital communication apps. The notification will relate to the upcoming termination of the Supply Contract and to the Terms of the Product **PPC myBusinessOpen**, which will apply after the expiry of the initial term of the Contract and following its automatic renewal in accordance with the provisions of Article 5.1 of these Special Terms, and will refer to the Supplier's website for detailed information, while at the same time the Customer will be reminded of his/her right to terminate the Contract at any time, without any cause and without payment of any penalty, pursuant to Article 8 of the General Terms of this Contract.