## Special Terms and Conditions of the PPC myHome Plan Supply Contract

"Special Terms and Conditions" of this Supply Contract shall mean the following terms and conditions, which relate to the selection by the Customer of the PPC myHome Plan Home Electricity Supply Product, and which are valid and constitute an integral part of the Contract together with the General Terms hereof and the Terms included in the Supply Application, in accordance with the provisions of the Electricity Supply Code to Customers (OG B' 832/2013, hereinafter referred to as "ESC", as applicable from time to time). The Special Terms and Conditions shall prevail over any contrary General Terms and Conditions, as well as over the Terms and Conditions included in the Supply Application. The product is provided to Residential Customers with a power supply of up to 25 kVA, with meters that cannot be read remotely, to beneficiaries of the Social Residential Tariff, Solidarity Services Tariff and Vulnerable Customers (with meters that cannot be read remotely) and is not available to Residential Customers with a power supply of up to 25kVA with meters that can be read remotely, as well as to customers with an active Net Metering Agreement.

### 1. Contract Duration

The duration of the Contract is set at a time period of twelve (12) months, starting from the date of signature of the Contract by the two (2) Parties.

### 2. Special Billing Terms

- 2.1 During the contractual duration of the myHome Plan product, as specified in term 1 of the present Special Terms and Conditions, 12 monthly consumption bills will be issued, as follows:
  - 1st to 5th month: Estimated myHome Plan Bill
  - 6th month: Actual myHome Plan Bill
  - 7th to 11th month: Estimated myHome Plan Bill
  - 12th month: Actual myHome Plan Bill
- 2.2 Every monthly bill marked "Estimated myHome Plan Bill" (1st to 5th month and 7th to 11th month), with the exception of the actual bills (6th and 12th month), will include:
  - A) The amount of the monthly charge which is set at EUR 60 and includes: Supply Charges (including the Fixed Fee), Regulated Charges, as specified by the regulatory framework as applicable from time to time, which specifically include charges for the usage of the Hellenic Electricity Transmission System (System Usage Charge SUC), the Hellenic Electricity Distribution Network (Network Usage Charge NUC), Charges for Services of General Interest (SGIs), and Special Duty for the Reduction of Greenhouse Gas Emissions (ETMEAR).
  - B) The applicable VAT imposed on the amount of the monthly charge.
  - C) The Charges payable to Third Parties, which are borne by the Customer, will be collected and remitted by the Supplier to third parties in accordance with the provisions of the applicable legislation. Specifically, these charges include Municipal Charges (Municipal Fee, Municipal Tax, Real Estate Municipal Tax), the cost recovery fee payable to ERT S.A.(the Hellenic Broadcasting Corporation S.A.), as well as any other third-party charge that may be provided for in the applicable legislation from time to time.
  - D) It is clarified that the Excise Duty and the Special Levy 5‰ (Law No. 2093/92) are not included.
- 2.3 A settlement regarding the billable electricity consumption will take place twice during the contractual duration of the product, specifically: a) upon issuance of the 6th monthly bill (marked "Actual myHome Plan Bill") from the date of signing of the Contract for the total electricity consumed during the six-month (6) period from the date of signing of the Contract or the date of representation by the Supplier PPC S.A., provided that this date is subsequent to the date of signing of the Contract, and b) upon issuance of the 12th monthly bill (marked "Actual myHome Plan Bill") from the date of signing of the Contract for the total electricity consumed during the six-month (6) period from the issuance of the 6th-monthly bill (Actual myHome Plan Bill) until the expiration of the contractual duration of the said product. The settlement will be carried out based on the actual electricity consumption of the relevant supply, in accordance with the certified actual meter readings of HEDNO. The Customer's consumption will be billed in accordance with the supply charges included in the detailed Price List attached to these Special Terms and Conditions and the corresponding applicable Regulated Charges.

Specifically, on each of the two (2) actual bills marked "Settlement - Actual myHome Plan Bill", a recalculation is carried out for the corresponding settlement period regarding (i) the Supply Charges and the Regulated Charges, based on the readings taken by HEDNO (certified meter readings) of the Customer's actual energy consumption, in accordance with the applicable provisions of the current legislation and (ii) the Charges payable to Third Parties and the applicable Value Added Tax (VAT). The final billing amount for the Customer results after taking into account the amounts corresponding to the monthly charges of the previous estimated monthly bills, already paid by the Customer upon their issuance. The Actual Bills shall also include the charges payable to the State a) Excise Duty (Law No. 3336/05) and b) SPECIAL LEVY 5% (Law No. 2093/92).

In the event that there is no certified actual meter reading taken by HEDNO during the 6th or 12th month from the commencement of the contractual duration of the said product, then the settlement will be carried out based on the first actual meter reading to be sent by HEDNO to the Supplier PPC after the 6th or 12th month respectively and will concern the entire electricity consumption period until the settlement is carried out. In the opposite case, estimated myHome Plan bills will continue to be issued and the settlement will be carried out upon receipt of the certified meter readings from HEDNO.

In case of termination of this Supply Contract for the product referred to in the Special Terms and Conditions, a settlement is carried out based on the corresponding time period of electricity consumption and the meter readings certified by HEDNO after the date of termination of the Contract and the Customer will receive the final actual bill.

- 2.4 The electricity supply charges applied on the Actual bills of the Customer shall remain fixed and are not subject to any unilateral amendment by the Supplier throughout the duration of this Contract, except in cases where such amendment is made to comply with a legal obligation; the said charges are calculated based on the Price List attached to the Special Terms and Conditions, as in force and posted on the PPC website www.dei.gr.
- 2.5 Specifically, the electricity Supply Charges consist of:

- 2.5.1 The Monthly Fixed Supply Charge which is calculated based on the Price List attached to the present Special Terms and Conditions of the Supplier.
- **2.5.2** The Fixed-Rate Supply Charge (FRSC) which is uniformly set for the entire electricity consumption in the Standard Rate Zone and the Reduced Rate Zone, based on the Price List attached to the Special Terms and Conditions.
- 2.6 Throughout the duration of the Contract, the Customer will receive a 2% discount on the supply charges, provided that the Customer maintains an active standing order for the payment of electricity bills. This discount will apply to the actual bills to be issued, according to paragraph 2.4.

#### 3. Contract Termination

3.1 Notwithstanding the provisions of Article 11 of the Supply Contract General Terms and Conditions, in case the Customer terminates the Contract or, according to Articles 8.1, 8.2 and 8.3 of the General Terms and Conditions, requests the amendment of the Contract before the expiry of the twelve-month (12) period from the date of activation of the product already represented by PPC S.A. or from the date of commencement of representation of the Customer's Meter by the Supplier PPC S.A. in case of new customers, the Customer will be charged, depending on the time spent on the above product, the amount shown in the table below, which upon termination or request for amendment of the Contract as per above, will become immediately due and payable.

Months spent on the product	From month 1 until month 3	From month 4 until month 6	From month 7 until month 9	From month 10 until month 12
Amount charged (in €)	100	65	30	0

An early termination fee shall not be imposed on the Customer in case of termination of the Contract or conclusion of a new Contract with PPC after the expiry of the twelve-month (12) period from the entry into force of this Contract and during the year of renewal of the Contract, in accordance with the Special Term 5 below.

- 3.2 In the event of termination of the Contract, in accordance with the provisions of Articles 11 and 8.1, 8.2 and 8.3 of the General Terms and Conditions of the present Contract, after the notification under paragraph 5.2 of these Special Terms and Conditions and provided that the legal effects of the termination occur after the expiry of the initial contract duration (12 months), the Customer will be billed for the energy consumed during the period starting from the day following the date of expiry of the term of this Contract until the date of termination of representation by the Supplier, in accordance with the provisions of paragraph 5.1 of these Special Terms and Conditions.
- 3.3 In cases where during the duration period of the present Contract and its accompanying Special Terms a) the customer enters into a net metering agreement with PPC or b) a meter that can be read remotely is installed by HEDNO at the customer's supply, or c), an increase in capacity is effected at the Customer's installation, from the date of installation of the remotely read meter or of the increase in capacity of the relevant supply, or from the date the net metering agreement enters into force, the electricity consumption will be billed according to the applicable terms of the Basic Home Product (which are available on the PPC website www.dei.gr); the Basic Home Product is a variable-rate product and the Customer will retain the right to choose a different product or switch Supplier without incurring the early termination fee provided for in paragraph 3 of these Special Terms and Conditions. The final settlement regarding the billable electricity consumption under the myHome Plan product will be carried out according to paragraphs 2.3 and 2.4 of these Special Terms and Conditions.

### 4. Renewal of Contract

**4.1** One (1) month before the expiry of the initial term of the Contract, which is set according to Article 1 of the present Special Terms and Conditions at twelve (12) months, the Customer will be informed of the upcoming expiry of the Contract and of the possibility to choose one of the available electricity supply products until the expiry of the contractual period. In case of failure to meet the above deadline, after the expiry of the initial term of the Contract the Customer will automatically switch to the Basic Home Product, which is a variable-rate product.

The Customer will be informed about the above, through a notification in a special field of the Electricity Bill which will refer to the PPC's website for detailed information, given that the Customer has consented and provided their contact details to the Supplier, by e-mail or by any other appropriate means of communication, such as, but not limited to, digital communication apps.

**4.2** The notification will include an additional reference to the website of the Supplier for detailed information on the Terms and Conditions of the Basic Product as in force at that time and will explicitly remind the Customer of both its right to switch Supplier and its right to terminate this Contract in accordance with Articles 7 and sections 8.1, 8.2 and 8.3 of Article 8 of the General Terms and Conditions of this Contract.



Fixed-rate product

# **DETAILED PRICE LIST**

- Charges to be applied to the interim Estimated myHome Plan Bills
   A) Monthly Charge: €60
  - **B)** The applicable VAT added to the amount of the Monthly Charge.
  - C) Charges payable to Municipal Tee, Municipal Tax, Real Estate Municipal Tax), Cost Recovery Fee payable to ERT S.A., as well as any other charges payable to third parties that may be provided for under the legislation as applicable from time to time.
- Charges to be applied to the Actual myHome Plan Bills

### A) Competitive Supply Charges to be applied to the 2 Actual myHome Plan Bills

Consumption	Fixed Fee	Fixed-Rate Supply Charge
(kWh)	(€/month)	(€/kWh)
All kWhs in Standard Rate Zone & Reduced Rate Zone	5.0	0.14500

- **B)** Regulated Charges (Charges for the usage of the Hellenic Electricity Transmission System (System Usage Charge SUC), the Hellenic Electricity Distribution Network (Network Usage Charge NUC), Charges for Services of General Interest (SGIs), and Special Duty for the Reduction of Greenhouse Gas Emissions (ETMEAR).
- C) Charges to be remitted to the State (Excise Duty of Law No. 3336/05 and SPECIAL LEVY 5% of Law No. 2093/92)
- D) Charges payable to Municipalities (Municipal Fee, Municipal Tax, Real Estate Municipal Tax) and Cost Recovery Fee payable to ERT S.A.
- E) Calculation and Charging of the applicable VAT

# **CLARIFICATIONS**

- The €60 Monthly Charge will be billed, as an estimated consumption amount, on the estimated bills and the total of these estimated amounts will be credited accordingly to the first (A) and the second (B) actual myHome Plan bills. In these bills, which are actual, the corresponding electricity consumption period will be settled based on the periodic actual meter readings of the Hellenic Electricity Distribution Network Operator (HEDNO).
- The settlement will be carried out on the basis of the actual electricity consumption data of the supply concerned, in accordance with the certified meter readings provided by HEDNO. The Customer's consumption will be billed in accordance with the supply charges of this Price List and the corresponding applicable Regulated Charges.
- The Fixed Fee concerns a period of one month (namely 30 days). If the meter reading concerns a different period, then the amount of the fixed fee is calculated pro rata, using the coefficient A = number of billing days /30 days.
- Based on the legislative framework as in force, PPC, along with electricity bills collects duties, taxes [VAT, Excise Duty and Special Levy 5‰] and fees payable to third parties [Municipal Fees, Municipal Taxes, ERT fee, Real Estate Municipal Tax], as defined by the State.