

"Special Terms and Conditions" of this Supply Contract shall mean the following terms and conditions, which relate to the selection by the Customer of the PPC myHotel SmartRate 10.25 Electricity Supply Product, addressed to Low-Voltage **hoteliers and hotel businesses** with a remotely read meter, and which are jointly valid and constitute an integral part of this Contract together with the General Terms hereof and the Terms included in the Supply Application, in accordance with the provisions of the Electricity Supply Code to Customers (GG vol. B issue 832/2013, hereinafter referred to as "ESC"). In case of conflict between the Terms included in the Supply Application or the General Terms herein on the one hand, and the Special Terms herein on the other hand, the Special Terms shall prevail. The product is not available to Customers with a Solidarity Services Tariff, as well as to Customers with all sorts of active Net Metering or Virtual Net Metering Agreement, to customers with an Agricultural Supply, as well as to shared area supplies.

1. Contract Duration

The duration of the Contract is set at twelve (12) months, effective from the date of signature of the Contract by the two (2) Parties, or from the date on which the Supplier starts providing the electricity supply service, by starting representing the Customer's meter for the relevant supply, if this date is later than the date of signing the Contract.

2. Special Supply Charges Billing Terms

2.1 Electricity supply charges shall be calculated based on the Price List attached to the Special Terms and Conditions, as applicable and published on the website www.dei.gr.

2.2 In accordance with the above, the Electricity Supply Charge consists of the following separate charges:

2.2.1 The Monthly Fixed Supply Charge, which is established based on the Price List attached to the present Special Terms and Conditions, as applicable and published on the website www.dei.gr

2.2.2 The Supply Charge, which is mixed – variable and is differentiated each day per Zone, as follows:

- **Zone A - Basic Supply Price:** Variable charge resulting from the sum of (i) the product of the average values of the Day-Ahead Market Clearing Price (TEA in Greek) of the day D, calculated from 00:00 to 09:00, local time in Greece, with the Adjustment Coefficient a, and (ii) the Adjustment Coefficient b. The Basic Supply Price of Zone A is applied to the electricity consumption from 00:00 to 09:00, local time in Greece, of the day D.
- **Zone B - Basic Supply Price:** Fixed-rate charge expressed in €/kWh, which is applied to the electricity consumption from 09:00 to 15:00, local time in Greece, of the day D.
- **Zone C - Basic Supply Price:** Variable charge resulting from the sum of (i) the product of the average values of the Day-Ahead Market Clearing Price (TEA in Greek) of the day D, from 15:00 to 00:00, local time in Greece, with the Adjustment Coefficient a, and (ii) the Adjustment Coefficient b. The Basic Supply Price is applied to the electricity consumption from 15:00 to 00:00, local time in Greece, of the day D.

The hourly prices of TEA for each day are posted on the website of the Hellenic Energy Exchange (HEEx): <https://www.enexgroup.gr/el/markets-publications-el-day-ahead-market> and are displayed in Central European Time (CET).

2.3 The total Supply Charge for the electricity consumption period covered by the issued bill is the sum of the Monthly Fixed Supply Charge and the Supply Charges for Zones A, B, and C for each day of the month, as determined in accordance with paragraph 2.2.2 of these Special Terms and Conditions.

2.4 The Supplier shall issue an actual bill only if the certified meter reading data is sent by the competent Operator. In the event that the issuance of an actual bill is not possible for any reason (indicatively, due to meter fault, delay, or omission in sending the certified meter reading data by the Competent Operator), the Supplier has the option, without any obligation, to make a reasonable estimation of the charges, based on available meter readings or the Customer's historical consumption data. In such case, charges will be settled, as soon as the certified meter readings from the Competent Operator become available.

3. Contract Termination

3.1 In the event of termination of the Contract, in accordance with the provisions of Articles 7 and 8.1, 8.2 and 8.3 of the General Terms and Conditions of this Contract, after the notification under paragraph 4.2 of these Special Terms and Conditions and provided that the legal effects of the termination occur after the expiry of the initial contract duration (12 months), the Customer will be billed for the energy consumed during the period starting from the day following the date of expiry of the term of this Contract until the date of termination of representation by the Supplier, in accordance with the provisions of paragraph 4.1 of these Special Terms and Conditions.

3.2 In cases where, during the term of this Contract and its accompanying Special Terms and Conditions, (a) the Customer enters into any type of net metering or virtual net metering agreement with PPC, or (b) becomes eligible for the Social Solidarity Tariff, then from the effective date of the net metering or virtual net metering agreement or from the start date of billing based on the Social Solidarity Tariff, the electricity consumption will be billed according to the then-applicable terms of the Basic Business Product (available on the website www.dei.gr), which is a variable-rate supply product. Moreover, the Customer will retain the right to choose a different product or switch Supplier without any penalty.

4. Renewal of Contract

4.1 One (1) month before the expiry of the initial term of the Contract, which is set according to Article 1 of the present Special Terms at twelve (12) months, the Customer will be informed of the upcoming expiry of the Contract and of the possibility to choose one of the available electricity supply products until the expiry of the contractual period. In case of failure to meet the above deadline, after the expiry of the initial term of the Contract, the Customer will automatically switch to the Basic Business Product, which is a variable-rate product.

The Customer will be informed of the above, through a notification in a special field of the Electricity Bill with reference to PPC website for complete and detailed information, or if the Customer has consented and provided their contact details to the Supplier, via e-mail or by any other appropriate means of communication, including, but not limited to, digital communication applications.

4.2 The notification will include an additional reference to the website of the Supplier for complete information on the Terms of the Basic Business Product which shall be in force at that time and will explicitly remind the Customer of both their right to switch Supplier, as well as of their right to terminate this Contract in accordance with Articles 7 and Articles 8.1, 8.2 and 8.3 of the General Terms hereof.

5. Add-on Services - Promotional Activity

5.1 By activating PPC myHotel SmartRate 10.25 product:

a) the add-on Fix it Pro – Immediate Technical Assistance Service will be activated, and b) the Green Pass Pro Energy Service will also be activated in accordance with the then applicable terms which will be posted on PPC website.

Promotional activities are considered to be the following: 1) the add-on Fix it Pro – Immediate Technical Assistance Service, which is offered with a 50% discount on the monthly charge for the first three months of the term of the present Contract, in accordance with the then applicable terms of provision of this add-on service, as posted on PPC website. After the expiry of the contractual term of this Contract, as set out in paragraph 1 hereof, the contractual terms of the add-on Fixit service shall automatically cease to be in force, and the Contract shall be considered terminated without the need for any further action or declaration by either of the contracting parties. 2) the Green Pass Pro Energy Service, for which the first 500 kWh/month (€3/month) is offered as a gift for the first three months of the term of this Contract, in accordance with the applicable terms, as posted on PPC website. After the expiry of the contractual term, as defined in paragraph 1 hereof, the contractual terms of the Green Pass Pro Energy Service shall automatically cease to be in force, and the Contract shall be considered terminated, without the need for any further action or declaration by either of the contracting parties.

5.2 The Customer, during the term of this Electricity Supply Contract for the PPC myHotel SmartRate 10.25 product shall reserve the right to discontinue the aforementioned add-on services by submitting a relevant request, in accordance with the applicable terms of the add-on Fix it Pro – Immediate Technical Assistance Service and the Green Pass Pro Energy Service.



myHotelSmartRate

Variable Tariff

DETAILED PRICE LIST

COMPETITIVE SUPPLY CHARGES

A. Fixed Supply Charge

Fixed Fee (€/month)

10.0

B. Basic Supply Price (per day)

Zones	Hours	Electricity Charge
Zone A	From 00:00 to 09:00	1.20 * Average hourly TEA of Zone A + €0.05000/kWh
Zone B	From 09:00 to 15:00	€0.10500/kWh
Zone C	From 15:00 to 00:00	1.20 * Average hourly TEA of Zone C + €0.05000/kWh

Where,

- TEA of Zone A means the daily average of the hourly prices of the Day-Ahead Market Clearing Price (TEA in Greek), as published by the Hellenic Energy Exchange, in €/kWh for each hour of consumption during the Zone A time period from 00:00 to 09:00, local time in Greece.
- TEA of Zone C means the daily average of the hourly prices of the Day-Ahead Market Clearing Price (TEA), as

published by the Hellenic Energy Exchange, in €/kWh for each hour of consumption during the Zone C time period from 15:00 to 00:00, local time in Greece.

- The hourly TEA prices are posted on the website of the Hellenic Energy Exchange (HEEx S.A.): <https://www.enexgroup.gr/el/markets-publications-el-day-ahead-market> and are displayed in Central European Time (CET).

CLARIFICATIONS

- The fixed fee concerns a period of one month (namely, 30 days). If the billing period of the electricity bill is other than 30 days, then the fixed fee is calculated pro rata by using the coefficient $A = \text{number of billing days} / 30 \text{ days}$
- Discounts may be applied to the above Basic Supply Price for all zones as promotional activities with regard to the consumption of each specific month, and will be announced on the 1st day of the month of their application on the website www.dei.gr, as well as on the first Bill issued upon their application.